



HOW TO HAVE HARD CONVERSATIONS



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ABOUT DOUG:

Doug Smith is the Director of Development at Light of Life Rescue Mission and Founder and CEO of L3 Leadership. He is the author of his eBook, "Making the Most of Mentoring", a step by step guide to help you build and cultivate relationships with mentors. He blogs at dougsmithlive.com, he is host of the L3 Leadership podcast, and he is a sought after public speaker. He is married to his high school sweetheart, Laura, who currently works as an Account Executive at Ivalua. Together, they love family, personal growth, travel, working out, and serving others.

4 KEY TAKEAWAYS:

1. Doug shares his journey in learning how to have hard conversations.
2. He talks about the ground rules everyone needs to agree on before having hard conversations.
3. He walks listeners through the 7 steps he uses to have hard conversations.
4. Doug shares how to recognize when you need to have a hard conversation with somebody.

**"We have honest, hard, and awkward conversations all the time."
- Doug Smith**

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