

**MARK MILLER ON
LEADERSHIP LESSONS
FROM OVER 40 YEARS AT
CHIK-FIL-A**



L3Leadership.org/312

ABOUT MARK:

Mark started over 40 years ago working as an hourly employee at a local Chick-fil-A. He has worked all across the business since then and currently serves as Vice President of High Performance Leadership at Chick-fil-A. For the last 20 years, Mark has traveled the United States and the world focusing much of his time on serving leaders, helping them grow themselves, their teams, and their organizations. In Smart Leadership, he shares research-based “smart choices” the best leaders make to scale their influence and results. This will be Mark’s tenth book that he has either authored or co-authored.

6 KEY TAKEAWAYS:

In this episode of the L3 Leadership Podcast, Mark discusses his journey at Chick-Fil-A, his book and general knowledge and advice surrounding leadership he’s learned throughout his life and career.

1. He shares his insight to building a leadership culture.
2. Mark talks about what he’s learned from Truett Cathy at Chick-Fil-A.
3. He tells listeners why he wrote his books and what he hopes leaders can learn from them.
4. Mark goes into detail about his newest book, Smart Leadership.
5. He talks about having enough margin in life to achieve your leadership goals.

**“Great leaders serve.”
–Mark Miller**

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